

**WEST HARTFORD-BLOOMFIELD HEALTH
DISTRICT**
580 Cottage Grove Road, Suite 100, Bloomfield, CT 06002
(860) 561-7900



Environmental Health Case Report

DHD Case ID: 143993

CASE LOCATION: 18 WEDGEWOOD DR B4
BLOOMFIELD, CT 06002

Case origination date: 01/24/2020

Case originated from: Complaint

Case Type: HPMC

Case Received by: Ryan Zannotti

Case Assigned to: Ryan Zannotti

Case originated by: Folange Jefferson
18 WEDGEWOOD DR APT B4
BLOOMFIELD, CT 06002

Nature of Problem: no heat complaint

Case investigation:

Inspector	Investigation Date	Notes	Follow-Up Date
-----------	--------------------	-------	----------------

Ryan Zannotti	01/24/2020	Tom Bergeron, prop mgr, says AJ 614-1169 has been there multiple times and equip running fine. Cynthia, says new thermostat installed today and furnace is newer. 2:30p appt to check	
---------------	------------	---	--

Ryan Zannotti	01/24/2020	72F inside apartment. new thermostat and furnace must have fixed problem during day while tenant at work.	
---------------	------------	---	--

Case Status: Closed

Case Closed Date 01/27/2020

**WEST HARTFORD-BLOOMFIELD HEALTH
DISTRICT**
580 Cottage Grove Road, Suite 100, Bloomfield, CT 06002
(860) 561-7900



Environmental Health Case Report

DHD Case ID: 170077

CASE LOCATION: 14 WEDGEWOOD DR APT J
BLOOMFIELD, CT 06002

Case origination date: 03/10/2020

Case originated from: Complaint

Case Type: HPMC

Case Received by: Jacqueline Montes

Case Assigned to: Ryan Zannotti

Case originated by: Valerie Richardson
CT
(404) 368-6060

Nature of Problem: Complainant has two (2) toilets, none of them flush.
The are filled with urine and feces. She has been
complaining to management as recent as today.

Case investigation:

Inspector	Investigation Date	Notes	Follow-Up Date
Ryan Zannotti	03/12/2020	Called Valerie, prop mgmnt fixed problem yesterday. all set now. close	

Case Status: Closed

Case Closed Date 03/12/2020

**WEST HARTFORD-BLOOMFIELD HEALTH
DISTRICT**
580 Cottage Grove Road, Suite 100, Bloomfield, CT 06002
(860) 561-7900



Environmental Health Case Report

DHD Case ID: 171320

CASE LOCATION: 10 WEDGEWOOD
BLOOMFIELD, CT 06002

Case origination date: 09/27/2021

Case originated from: Complaint

Case Type: HPMC

Case Received by: Suzette Brown

Case Assigned to: Ryan Zannotti

Case originated by: Maxine Ursery
CT
(860) 937-7909

Nature of Problem: mother of disabled son complaining that construction debris out around on property, not in dumpsters....and contractors' scaffolding was blocking both entrances to unit at one point.

Case investigation:

Inspector	Investigation Date	Notes	Follow-Up Date
Ryan Zannotti	09/27/2021	on phone with maxine, worried about kids getting hurt on trash near playscape..not pleased her son's access was blocked while siding was being replaced. Will address with prop mgmnt	
Ryan Zannotti	09/28/2021	talked with Jose, maint supervisor, about issues	
Ryan Zannotti	09/28/2021	Hello, I spoke to the maintenance supervisor about the situation over there. He agreed to address the trash and	

debris, as well as talk to the contractors about not blocking the egress from any apartment units at any time. Now I will give them the chance to do the right thing. Thank you, Ryan Zannotti, R.S

Ryan Zannotti 10/06/2021 vmailed Jose that there are still piles of construction debris in different common yard areas, when it should all be in the dumpster. ...he called back, apparently contractor needed new dumpster but removed all this morning. Thurs-3:15p meet...

Ryan Zannotti 10/14/2021 Good Morning Maxine, I had to speak with the Maintenance Supervisor a couple of times, but it appears like the message finally got through to keep the common areas clear of trash and debris. Let me know if not. Thank you, Ryan Zannotti, R.S

Ryan Zannotti 10/14/2021 Good morning Ryan, I'm not sure if your message got through. I know I got fed up last week and called and sent emails to everyone at UpRealty threatening to call Channel 3 if they did not pick up the debris. The maintenance supervisor told me it would be picked up that day.It was picked up the next morning. Thank you.

Case Status: Closed

Case Closed Date 10/21/2021

**WEST HARTFORD-BLOOMFIELD HEALTH
DISTRICT**
580 Cottage Grove Road, Suite 100, Bloomfield, CT 06002
(860) 561-7900



Environmental Health Case Report

DHD Case ID: 171446

CASE LOCATION: 24 WEDGEWOOD DR
BLOOMFIELD, CT 06002

Case origination date: 12/01/2021

Case originated from: Complaint

Case Type: HPMC

Case Received by: Ryan Zannotti

Case Assigned to: Ryan Zannotti

Case originated by: Danielle Rankin
CT
(860) 406-2607

Nature of Problem: electricity turned off by Eversource yesterday.
electric heat

Case investigation:

Inspector	Investigation Date	Notes	Follow-Up Date
Ryan Zannotti	12/01/2021	Iris with Uprealty will pay past due bill today, as it is in company's name, then tenant will put acct in her name. Danielle.rankin@cna.com (tenant's niece) will update HD when power back on...	
Ryan Zannotti	12/03/2021	emailed niece for update	
Ryan Zannotti	12/06/2021	Good Afternoon Ryan and Mrs. DeBeatham-Brown, My apologies for the delay in getting back to you. Yes, although we have not heard from the management company (at all); I was able to work with Eversource	

and we had a new account set up in her name. The management company and their outstanding invoices do not follow my aunt. She was able to return to her apartment yesterday afternoon. Thank you both for your prompt responses and for guidance, greatly appreciated. I cannot imagine what happens for those unable to advocate for themselves, especially seniors. Have a wonderful holiday. Best, Danielle M. Rankin Claim Specialist – Allied Health Providers Healthcare Claim Pronouns: she/her/hers CNA Direct: (860) 815-9505 E-Mail: Danielle.Rankin@cna.com 200 Glastonbury Blvd, Suite 200 Glastonbury, CT 06033

Case Status:	Closed
Case Closed Date	12/06/2021

**WEST HARTFORD-BLOOMFIELD HEALTH
DISTRICT**
580 Cottage Grove Road, Suite 100, Bloomfield, CT 06002
(860) 561-7900



Environmental Health Case Report

DHD Case ID: 171542

CASE LOCATION: 12 WEDGEWOOD APT 12C
BLOOMFIELD, CT 06002

Case origination date: 02/04/2022

Case originated from: Complaint

Case Type: HPMC

Case Received by: Ryan Zannotti

Case Assigned to: Ryan Zannotti

Case originated by: Kristine Pisani-- lillory06@gmail.com
12 WEDGEWOOD APT 12c CT
(860) 978-5876

Nature of Problem: complaint of roof leak

Case investigation:

Inspector	Investigation Date	Notes	Follow-Up Date
Ryan Zannotti	02/04/2022	tenant said she called prop mgmnt last month for stains on ceiling and now its dripping. a roofer came this morning but she's not sure what they are doing. towel and bucket under leak. she also left vmail with Bldg Dept. Mike.	
Ryan Zannotti	02/04/2022	spoke to prop mgr Jose, he had two roofing companies inspect the roof yesterday and one of them repairing it today. it may be temporary until temperatures warm, but goal is to stop the leak. had tarps up last night.	
Ryan Zannotti	02/04/2022	emailed update to tenant, she thanked. Jose to notify when roof redone permanently.	

Ryan 03/08/2022 permit rec'vd in Bldg for roof
Zannotti

Case Status: Closed

Case Closed Date 02/04/2022

**WEST HARTFORD-BLOOMFIELD HEALTH
DISTRICT**
580 Cottage Grove Road, Suite 100, Bloomfield, CT 06002
(860) 561-7900



Environmental Health Case Report

DHD Case ID: 171596

CASE LOCATION: 18 WEDGEWOOD DR B4
BLOOMFIELD, CT 06002

Case origination date: 03/11/2022

Case originated from: Complaint

Case Type: HPMC

Case Received by: Nicole Gibeau

Case Assigned to: Ryan Zannotti

Case originated by: Solange Jefferson
18 WEDGEWOOD DR
BLOOMFIELD, CT 06002
(860) 966-0589

Nature of Problem: Basement is flooded and creating noxious odor.

Case investigation:

Inspector	Investigation Date	Notes	Follow-Up Date
Ryan Zannotti	03/14/2022	set appt for 2pm to insp	03/14/2022
Ryan Zannotti	03/14/2022	witnessed 4-5" standing water in basement	
Ryan Zannotti	03/15/2022	inspected with maint guy Jose 860-508-8559, he will pump water out, fix sump pump and outlet, and the prop mgr has notified all tenants months ago to remove possessions from basement stalls or it will be tossed. it's all been in stagnant water for weeks. also need to remove wood and sheetrock	03/18/2022
Ryan	03/22/2022	NOV to N.G	03/22/2022

Zannotti
 Ryan 03/22/2022 emailed NOV to Prop Mgr Jose, who replied that 04/10/2022
 Zannotti Bldg 18 was taken care of...will reinspect
 Nicole 03/22/2022 NOV handed off to front office for mailing.
 Gibeau
 Ryan 04/14/2022 emailed prop mgr for reinsp 04/22/2022
 Zannotti
 Ryan 04/18/2022 basement was cleared of items that were in storage 04/25/2022
 Zannotti units, water is gone. some sheetrock/wood framing
 still to be removed. need to reconnect w/tenant
 Ryan 04/19/2022 sheetrock gone, now just studs from storage cubicles 04/27/2022
 Zannotti and pallets on floors remain. jose to install
 dehumidifier. tenants no longer have access. walked
 1st floor, no longer mold/mildew smell
 Ryan 04/20/2022 Solange says still smells, but doesn't go in basement 04/27/2022
 Zannotti anyway. more drying to do. claims L.L gave her
 notice to leave next month, but she will force them
 to take her to court (says she's always paid rent ,
 never damaged).

Case Status: Closed

Case Closed Date 04/20/2022

**WEST HARTFORD-BLOOMFIELD HEALTH
DISTRICT**
580 Cottage Grove Road, Suite 100, Bloomfield, CT 06002
(860) 561-7900



Environmental Health Case Report

DHD Case ID: 171601

CASE LOCATION: 22 WEDGEWOOD APT F
BLOOMFIELD, CT 06002

Case origination date: 03/14/2022

Case originated from: Complaint

Case Type: HPMC

Case Received by: Sherri Jain

Case Assigned to: Ryan Zannotti

Case originated by: Kamera Harrison
22 WEDGEWOOD APT F
BLOOMFIELD, CT 06002
(860) 869-4024

Nature of Problem: Windows not installed properly, a draft can be felt.
Smoke detectors and carbon monoxide detector do not work
Mold in bathroom
Water drips onto the front door making it soft enough to put your hand through.
Sink is not installed correctly in the bathroom and will tip over. She is concerned for the safety of her daughter.
Kitchen and bathroom sinks leak
Electrical plugs in the bathroom do not work
Garbage disposal smells and needs to be changed.
There are holes in the sidewalks and on the grounds.

Case investigation:

Inspector Investigation Notes

Follow-Up

	Date		Date
Ryan Zannotti	03/14/2022	by phone setup appt to inspect Tues 11am..	03/15/2022
Ryan Zannotti	03/15/2022	onsite with maint guy Jose 508-8559 and Donna Curry (tenant mother): window contractor tied up per Jose but coming next week to adjust some windows, they do lock but with fiddling of both panels, no draft felt 55F outside. Jose tested both detectors, they alerted. Explained how surface mold is a cleaning issue. Fiberglass/plastic tub had been painted with acrylic or latex in past which is now peeling, Jose has a professional tub reglazer lined up but needs tenant to provide a good date. Front door has swollen from rain entering pressboard interior, replace door after roof of building is done, which is happening very soon. Secure loose sink in small bathroom. no leaks at either sink. Jose to check elec at bathroom outlets. Garbage disposal older but functions. Holes in sidewalk and yard must be filled in, so to not be a hazard. Notice to Quit for nonpayment, tenants say Prop Mgr Daysha won't tell them what they owe and what UniteCT has paid on their behalf. suggested Housing Court and/or attorney	03/22/2022
Ryan Zannotti	03/22/2022	NOV to N.G	03/22/2022
Nicole Gibeau	03/22/2022	NOV handed off to front office for mailing.	
Ryan Zannotti	03/23/2022	emailed Prop Mgr Jose a copy of NOV	04/10/2022
Ryan Zannotti	04/14/2022	emailed prop mgr for reinsp	04/22/2022
Ryan Zannotti	04/19/2022	jose says tenants won't coordinate for contractors to fix front door and tub...call tenant	04/29/2022
Ryan Zannotti	04/20/2022	vmailed Kamera, appreciate her working w/whomever to get tub/front door done...after that, will reinspect list of repairs from NOV.	04/27/2022
Ryan Zannotti	04/20/2022	emailed NOV list to maint guy Jose again	04/27/2022
Ryan Zannotti	04/27/2022	emailed tenant, prop mgr, maint guy- the list of violations that must be corrected and to contact me when done for reinspection	05/04/2022
Ryan Zannotti	05/06/2022	emailed jose, daysha, and tenant again--is list complete, ready for reinspection?	05/13/2022
Ryan Zannotti	05/16/2022	daysha/jose to setup time to finish NOV list (front door, tub). tenant says windows not work, asking window company and Bldg Official (mike addington offered to join for next insp to look at windows)	05/27/2022
Ryan	05/24/2022	call from tenant about new complaints: scalding	05/31/2022

Zannotti from tub faucet, bathroom sink loose again...claims to have rescheduled with contractor to reglaze tub, needs to let Jose replace front door and paint, etc. Suggested we do another joint inspection and get them to fix it all.

Ryan 05/25/2022 emailed jose/daysha/kamera to schedule another insp 06/01/2022
Zannotti wed 6/1 @9:30

Ryan 05/26/2022 emailed daysha/jose/kamera to please confirm 06/01/2022
Zannotti receipt of email about insp Wed 6/1

Ryan 06/01/2022 Jose replied 5/26, as of 6/1 Kamera had not
Zannotti confirmed receipt of scheduling email.

Ryan 06/01/2022 w/Jose, mother Donna-found more violations. see 06/30/2022
Zannotti attached new NOV due 6-30-22 sent certified

Ryan 06/09/2022 emailed copy of NOV to Jose, Daysha, Kamera 06/30/2022
Zannotti

Ryan 06/21/2022 Daysha emailed that all NOV repairs are done
Zannotti except 22F, that tenants only give maintenance 15 minute access at a time and have cancelled on the tub reglazing contractor multiple times.

Ryan 06/27/2022 emailed prop mgr for reinsp 7/1 with other units 07/01/2022
Zannotti

Ryan 06/29/2022 emailed Kamera that we need to reinsp unit Friday at
Zannotti 9am

Case Status: Open

Case Closed Date

**WEST HARTFORD-BLOOMFIELD HEALTH
DISTRICT**
580 Cottage Grove Road, Suite 100, Bloomfield, CT 06002
(860) 561-7900



Environmental Health Case Report

DHD Case ID: 171735

CASE LOCATION: 4 WEDGEWOOD DR 10-A4
BLOOMFIELD, CT 06002

Case origination date: 05/17/2022

Case originated from: Complaint

Case Type: HPMC

Case Received by: Aimee Krauss RS MPH

Case Assigned to: Ryan Zannotti

Case originated by: Brandon Stewart and Maxine Ursery
CT

Nature of Problem: Mold and water damage.

Case investigation:

Inspector	Investigation Date	Notes	Follow-Up Date
Aimee Krauss RS MPH	05/17/2022	AK received email requesting inspection, AK asked tenant to provide a date and time for inspection.	
Ryan Zannotti	05/17/2022	RZ invited maint super to insp by email	
Ryan Zannotti	05/18/2022	with Jose & Maxine, witnessed: mouse feces, hvac needs new filter, dishwasher to be replaced, need screen door, moldy sheetrock & studs in basement (even though no tenant access, smell upstairs). create NOV	05/27/2022
Ryan Zannotti	05/20/2022	drafted NOV, given to N.G; emailed copy to Jose & Daysha	06/20/2022

Ryan Zannotti	06/17/2022	sch reinsp w/jose, also other units	06/17/2022
Ryan Zannotti	06/27/2022	emailed prop mgr for reinsp on 7/1 with other units	07/01/2022
Ryan Zannotti	06/29/2022	maxursery@gmail.com--emailed Maxine that reinsp Fri @ 9am	

Case Status: Open

Case Closed Date

**WEST HARTFORD-BLOOMFIELD HEALTH
DISTRICT**
580 Cottage Grove Road, Suite 100, Bloomfield, CT 06002
(860) 561-7900



Environmental Health Case Report

DHD Case ID: 171736

CASE LOCATION: 4 WEDGEWOOD DR 6G
BLOOMFIELD, CT 06002

Case origination date: 05/17/2022

Case originated from: Complaint

Case Type: HPMC

Case Received by: Aimee Krauss RS MPH

Case Assigned to: Ryan Zannotti

Case originated by: Dalton Cogswell
CT

Nature of Problem: Upstairs bath tub at risk for falling through floor.
Dishwasher, washing machine, laundry not working.

Case investigation:

Inspector	Investigation Date	Notes	Follow-Up Date
Aimee Krauss RS MPH	05/17/2022	AK sent email to tenant on time and day for inspection	
Ryan Zannotti	05/19/2022	invited maint super to insp Mon @10	05/23/2022
Ryan Zannotti	05/23/2022	w/Jose--witnessed dishwasher not mounted correctly in counter space; upstairs smoke detector faulty; caulking needed around tub(Jose says subfloor was replaced to install new tub during bathroom remodel recently, and no damage or staining or noise around tub)	

Ryan	05/25/2022	mailed NOV cert and emailed copy to maint.super	06/27/2022
Zannotti		Jose	
Ryan	06/02/2022	vmailed tenant to call for reinsp	06/13/2022
Zannotti			
Ryan	06/27/2022	emailed prop mgr for reinsp on 7/1 with other units	07/01/2022
Zannotti			
Ryan	06/29/2022	Dalton vmailbox full 209-495-1321	
Zannotti			

Case Status: Open

Case Closed Date

**WEST HARTFORD-BLOOMFIELD HEALTH
DISTRICT**
580 Cottage Grove Road, Suite 100, Bloomfield, CT 06002
(860) 561-7900



Environmental Health Case Report

DHD Case ID: 171737

CASE LOCATION: 4 WEDGEWOOD DR 22G
BLOOMFIELD, CT 06002

Case origination date: 05/17/2022

Case originated from: Complaint

Case Type: HPMC

Case Received by: Aimee Krauss RS MPH

Case Assigned to: Ryan Zannotti

Case originated by: Shirley Hendricks
CT

Nature of Problem: Broken cabinets

Case investigation:

Inspector	Investigation Date	Notes	Follow-Up Date
Aimee Krauss RS MPH	05/17/2022	AK sent email asking for day and time of inspection to tenant.	
Ryan Zannotti	06/24/2022	no response	

Case Status: Closed

Case Closed Date 06/24/2022

WEST HARTFORD-BLOOMFIELD HEALTH DISTRICT
 580 Cottage Grove Road, Suite 100, Bloomfield, CT 06002
 (860) 561-7900



Environmental Health Case Report

DHD Case ID: 171789

CASE LOCATION: 18 WEDGEWOOD DR B4
 BLOOMFIELD, CT 06002

Case origination date: 05/31/2022

Case originated from: Complaint

Case Type: HPMC

Case Received by: Ryan Zannotti

Case Assigned to: Ryan Zannotti

Case originated by: Jefferson Solange
 CT
 (860) 966-0589

Nature of Problem: complaining of mold in bathroom, smell from basement, a stove & refrigerator in hallway. says being evicted

Case investigation:

Inspector	Investigation Date	Notes	Follow-Up Date
Ryan Zannotti	05/31/2022	set insp for Wed 6/1 around 10am	06/01/2022
Ryan Zannotti	06/01/2022	onsite w/maint super Jose, very minor surface mold seen on tub caulking (explained to tenant's son who was present that it is a tenant cleaning issue, so is cleaning air vents); witnessed stove/refrigerator in hallway--told Jose must remove. Water in basement again, even though inaccessible to tenants, creating musty/humid/moldy conditions and odors--remove water, then any wood/sheetrock or debris	06/13/2022

Ryan 06/15/2022 NOV sent certified, due July 1. Also emailed to Prop 07/01/2022
Zannotti Mgr Daysha and Maint Super Jose
Ryan 06/27/2022 emailed prop mgr for reinsp 7/1 with other units 07/01/2022
Zannotti

Case Status: Open

Case Closed Date

**WEST HARTFORD-BLOOMFIELD HEALTH
DISTRICT**
580 Cottage Grove Road, Suite 100, Bloomfield, CT 06002
(860) 561-7900



Environmental Health Case Report

DHD Case ID: 170141

CASE LOCATION: 16 WEDGEWOOD DR
BLOOMFIELD, CT 06002

Case origination date: 04/20/2020

Case originated from: Complaint

Case Type: LCS

Case Received by: Jacqueline Montes

Case Assigned to: Ryan Zannotti

Case originated by: Anonymous

Nature of Problem: Dumpster used to be emptied twice a week but now it is being emptied once a week and the majority of the time the dumpster is over flowing.

Case investigation:

Inspector	Investigation Date	Notes	Follow-Up Date
Ryan Zannotti	04/21/2020	drive thru complex, no trash seen outside of dumpsters.	
Jacqueline Montes	04/27/2020	Complainant called in, said nothing has been done and garbage is piling up even more and there are rats.	
Ryan Zannotti	05/05/2020	two new owners in two months. no phone number found. Who do tenants pay rent to??? drive by to locate onsite maint person....	
Ryan Zannotti	05/26/2020	nothing further...asked admin staff to inquire who manages prop at this point, if complainant calls back. No rodents seen, dumpster corrals ok. Will revisit if necessary.	

Jacqueline05/26/2020
Montes Email from Ryan dated 5/26/2020 "If the anonymous complainant calls again about overloaded dumpsters at this complex, try to inquire about who they pay rent to or if they know who manages the property. The ownership has changed twice in the last year, and I'm unable to figure out who to contact."

Case Status: Closed

Case Closed Date 05/26/2020

**WEST HARTFORD-BLOOMFIELD HEALTH
DISTRICT**
580 Cottage Grove Road, Suite 100, Bloomfield, CT 06002
(860) 561-7900



Environmental Health Case Report

DHD Case ID: 171068

CASE LOCATION: 18 WEDGEWOOD B3
BLOOMFIELD, CT 06002

Case origination date: 07/15/2021

Case originated from: Complaint

Case Type: HPMC

Case Received by: Suzette Brown

Case Assigned to: Ryan Zannotti

Case originated by: Ethlyn Facey
CT
(860) 904-9393

Nature of Problem: a/c supplied by L.L, but not working

Case investigation:

Inspector	Investigation Date	Notes	Follow-Up Date
Ryan Zannotti	07/15/2021	left vmail for prop mgr company Uprealty at 860-955-0026 that a/c must work if provided as appliance. call HD asap	
Ryan Zannotti	07/16/2021	2nd vmail to call HD; spoke to tenat and maintenance guy she saw in parking lot turned unit back on downstairs (thinks someone doing laundry may have turned it off)...she is all set	

Case Status: Closed

Case Closed Date 07/16/2021

**WEST HARTFORD-BLOOMFIELD HEALTH
DISTRICT**
580 Cottage Grove Road, Suite 100, Bloomfield, CT 06002
(860) 561-7900



Environmental Health Case Report

DHD Case ID: 171162

CASE LOCATION: 12 WEDGEWOOD APT 12C
BLOOMFIELD, CT 06002

Case origination date: 08/02/2021

Case originated from: Complaint

Case Type: HPMC

Case Received by: Ryan Zannotti

Case Assigned to: Ryan Zannotti

Case originated by: Kristine Pisani
CT
(860) 978-5876

Nature of Problem: sewer problems, L.L not addressing

Case investigation:

Inspector	Investigation Date	Notes	Follow-Up Date
Ryan Zannotti	08/03/2021	sewer gas odor upon entering apartment. no backups at moment, but previous plumber said crack in pipe somewhere under building. possibly affected by groundwater intrusion? Toilets and tub have backed-up before in march '21. Arba Equities owns 860-955-0026 or Leasing@uprealtyct.com	
Ryan Zannotti	08/09/2021	vmailed and emailed couple times to Uprealty to address problems...	
Ryan Zannotti	08/10/2021	spoke w/Jose, maint guy 508-8559, he will check this unit for sewer problems and f/u	
Ryan	08/13/2021	Jose on phone, he will have his technician inspect unit	

Zannotti again for sewer smell and possible causes.

Ryan 08/25/2021 emailed Kristine replying to her vmail--any sewage backup since my visit, where is mold & water?

Zannotti

Ryan 08/27/2021 made appt for 9/2...reinsp. invite Jose

Zannotti

Ryan 09/02/2021 Jose or maint person did not show up. tenant showed minor spots of surface mold on surfaces--from humidity, advised a dehumidifier to dry the air and cleaner spray to kill mold spots and clean/dust regularly. Plumbing is currently working, possible that work done for unit 20 (plumber jetted main sewer lines) could help here. Door jamb on front door and bathroom door need repair.

Zannotti

Ryan 09/15/2021 spoke w/Jose, they have fixed items in apt, including bathroom door jamb and are doing front door jamb today

Zannotti

Ryan 09/22/2021 Kristine, When I spoke to Jose last week, he was having your front door fixed. Is the bathroom door also fixed now?

Zannotti

Ryan 10/06/2021 vmail to Jose again re:door jambs needing repairs ..he called back, will address the bathroom door jamb and front door jamb.

Zannotti

Ryan 10/21/2021 call from tenant, door jambs not fixed yet, electrical in one room flickers light/sets off smoke alarm.

Zannotti

Ryan 10/21/2021 emailed warning to Prop Maint Supervisor Jose that NOV is next ...reply: Hello Ryan no need for violations i will be there first thing in the morning ive been by my self since last week because my tech had death in the family but he is back now i will be there in the morning

Zannotti

Ryan 10/22/2021 from Jose: Apartment 12 c is all set all of the issue were taken care of

Zannotti

Ryan 10/26/2021 emailed tenant again, for update on repairs

Zannotti

Ryan 11/01/2021 We are good for now. They did the light fixtures, new smoke/carbon monoxide detectors and shaved the wood on the front door. We are doing what we can with the full bathroom's door. Thank you for checking in. They came out last week. Kristine Pisani

Zannotti

Ryan 12/06/2021 *added note for this case* called tenant back, claims ants in crib and bit baby. Prop mgmnt did spray the apartment, and Jose says PCO coming out to f/u. If not, call HD.

Zannotti

Case Status: Closed

Case Closed Date 11/01/2021

**WEST HARTFORD-BLOOMFIELD HEALTH
DISTRICT**
580 Cottage Grove Road, Suite 100, Bloomfield, CT 06002
(860) 561-7900



Environmental Health Case Report

DHD Case ID: 171170

CASE LOCATION: 20 WEDGEWOOD DR
BLOOMFIELD, CT 06002

Case origination date: 08/09/2021

Case originated from: Complaint

Case Type: Septic/Sewer

Case Received by: Ryan Zannotti

Case Assigned to: Ryan Zannotti

Case originated by: christine michaels
20 WEDGEWOOD APT B
BLOOMFIELD, CT 06002

Nature of Problem: emails from Christine Michaels that apartment smells of sewer gas and first floor toilet backs up.

Case investigation:

Inspector	Investigation Date	Notes	Follow-Up Date
Ryan Zannotti	08/09/2021	vmails and emails to Uprealty	
Ryan Zannotti	08/10/2021	odor of sewer gases present, Superintendent Jose (508-8559) in 20E also has flushing problems. Jose says Premiere Sewer flushed sewers for whole building and it removed unflushable wipes. emailed update to Christine	
Ryan Zannotti	08/12/2021	Hi Thank you for coming so quickly. In all honesty, I find it hard to believe it was unflushable wipes that	

caused this sewage backup in my unit as well unit E. As I mentioned , the tenants in unit c moved to the end unit and the ones in F moved to a different building due to a major sewage building up that required breaking up the unit floors in those units and in the basement . It was a smelly disaster. Also, I have been having toilet issues since I moved in almost two years ago which I emailed I about previously. I know this issue will happen again which I will let you know . Therefore, the unflushable wipes is either covering up what is really wrong or the sewer contractor cannot find the origin of these backups in our building and in building 12 and 13. I never used wipes and not sure about the others . Again thanks for ur prompt response. I appreciate it.

Ryan 08/13/2021
Zannotti

called Jose, he will address any further issues as they arise., feels confident in the results from the plumber.

Case Status: Closed

Case Closed Date 08/13/2021

**WEST HARTFORD-BLOOMFIELD HEALTH
DISTRICT**
580 Cottage Grove Road, Suite 100, Bloomfield, CT 06002
(860) 561-7900



Environmental Health Case Report

DHD Case ID: 171600

CASE LOCATION: 22 WEDGEWOOD APT F
BLOOMFIELD, CT 06002

Case origination date: 03/14/2022

Case originated from: Complaint

Case Type: HPMC

Case Received by: Sherri Jain

Case Assigned to: Ryan Zannotti

Case originated by: Kamera Harrison
22 WEDGEWOOD APT F
BLOOMFIELD, CT 06002
(860) 869-4024

Nature of Problem: Heating does not work in the bedroom
Heat is set to 87 but the bedroom is 30 degrees.
Management gave her a space heater, but has not
fixed the problem.

Case investigation:

Inspector	Investigation Date	Notes	Follow-Up Date
Ryan Zannotti	03/14/2022	appt to inspect Tues @11am	03/15/2022
Ryan Zannotti	03/15/2022	onsite for other complaints, 55F outside, not able to test for min of 65F in apartment...asked that she call again if gets cold. other issues to resolve. close this one.	

Case Status: Closed

Case Closed Date

03/15/2022